

## 1. Frequently Asked Questions :-

1.1. AACCC will do Counseling for which Colleges/ Universities?

Ans: AACCC will be doing Counseling for minimum 15% AIQ seats for Government, Government aided, Central Universities (CU), National Institutes (NI) and **100% seats for Deemed Universities and internal seats of Delhi University.**

1.2. Who are eligible for NEET-2021 UG minimum 15% All India Quota Counseling?

Ans: All candidates who have qualified for All India Quota seats on the basis of their rank in NEET-2021 UG conducted by NTA. Eligible candidates may download the Rank letter/Result from NTA website (<http://ntaneet.nic.in>).

1.3. Who are eligible for Deemed Universities Counseling

Ans: All candidates who have qualified for All India Quota seats on the basis of their ranking in NEET-2021 UG conducted by the National Testing Agency (NTA).

1.4. How many choices will be shown to Candidates?

Ans: All choices for which the Candidate is eligible & has opted for during Registration time will be shown to candidates.

1.5. What is the permissibility to students to exercise fresh choice during counseling?

S. No.	Round	Free Exit	Exit with for feature of Security Money	Ineligible for further counseling	Amount of Security Money
1.	AIQ-1 for Govt./Govt. aided/NI /CU/ /Deemed	✓			
2.	AIQ-II for Govt./Govt. aided/NI/ CU/Deemed	Free exit, if not joined No exit, if joined		If joined, not Allowed For All other counseling, only allowed to upgrade in AACCC counseling 3 <sup>rd</sup> / Mop up Round, not allowed to exit	Government/Govt. aided colleges/ CU/NI – Rs.10,000/- <b>Deemed Universities Rs. 50,000/-</b>

3.	3 <sup>rd</sup> / Mop-Up round for Govt./Govt. aided/ Deemed /Central University/ National Institute	×	If not Joined	If joined, not allowed for any further counseling through Central/State/UT/Nominated seat etc.	Government/Govt. aided colleges/CU/NI – Rs.10,000/- <b>Deemed Universities Rs. 50,000/-</b>
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1.6. What is All India Rank (AIR)?

Ans: All India Rank (AIR) is overall rank in NEET-2021 UG on all India basis as given by NTA, based on rank among the successful candidates.

1.7. What is All India Quota Rank?

Ans: This is the rank for the purpose of All India Quota seat allotment.

1.8. Whether the candidates having All India Rank (AIR)/All India Quota Rank called for All India Quota Counseling, are eligible for counseling anywhere?

Ans: Candidates declared Qualified/Eligible for All India Quota Undergraduate Seats (BAMS/BUMS/BHMS/BSMS) only will be eligible for online allotment process for All India Quota Seats, which is conducted by the AACCC, Ministry of AYUSH, and Government of India. For State Quota seats of Ayurveda /Siddha / Unani /Homoeopathy College, the candidates are required to contact the appropriate State / UT Government/Admission Authority & Directorate of ASU & H Medical Education.

1.9. Whether, all the ASU & H Institutes are shown in the Participating Institutes?

Ans - No, only those colleges, who have granted permission by Central Government for academic year 2021-22 **till the date of particular counseling round**, are shown in the Participating Institute.

1.10. What is the reservation policy for AACCCNEET-2021 UG counseling?

Reservation Policy of the Central Government for the NEET-2021-UG Counseling, in All India Quota (Govt. /Govt. aided/NI/CU) is as follows:-

S.C.-15%

S.T.-7.5%

PwD-5% Horizontal Reservation

OBC (Non- Creamy Layer) - 27 % Only in Central Institutes/Universities EWS-

10% Only in Central Institutes/Universities  
(Not for Deemed university)

1.11. Whether, a candidate participated in round-1 counseling can apply for newly added Institutes in 2<sup>nd</sup> round?

Ans.-Yes, all the eligible candidates participated in round-1 counseling are eligible for 2<sup>nd</sup> Round counseling. However, **they have to fill fresh choices** from all available Institutes for 2<sup>nd</sup> round of Counseling for academic year 2021-22.

1.12. What is free exit for 1<sup>st</sup> Round mean?

Ans: Free exit for 1<sup>st</sup> Round means if a candidate allotted a seat in 1<sup>st</sup> Round and even if candidate does not report/join the allotted college he/she would not be penalized and eligible for subsequent second rounds but he/she has to fill the fresh choices again. Candidate joined in first round may also avail the free exit within the prescribed timeline updated on counseling website time to time. **Candidates, who have chosen free exit option in Round-1 and not participated in Round-2, then, such candidates, will not be eligible for 3<sup>rd</sup> /Mop Up Round, Stray vacancy round with existing/ new registration.**

1.13. What is the process of online allotment?

Ans: Main Counseling, Registration including payment, Exercising of Choices and Locking of choices

Process of Seat Allotment–1<sup>st</sup> Round

Round 1 Result Publication

Reporting at the allotted Ayurveda /Homoeopathy/Unani/ Siddha College against 1st Round (exit option available).

Publication of net vacant seats.

Registration (not required by already registered candidates) & Fresh Choice submission by eligible candidates for 2<sup>nd</sup> Round.

Process of Seat Allotment– 2<sup>nd</sup> Round (Free exit available, if not joined).

Round 2 Result Publication.

Reporting at the Ayurveda / Homoeopathy / Unani / Siddha colleges against 2<sup>nd</sup> Round (candidates once joined the allotted seat against 2<sup>nd</sup> Round are not allowed to vacate the seat,

only allowed to upgrade in Round3).

3<sup>rd</sup>/ MopUp Round for Govt. colleges/Govt. aided colleges/Deemed Universities /Central Universities/ National Institutions.

- i. Fresh Registration for 3<sup>rd</sup>/Mop up Round (not required for earlier registered eligible candidates)
  - ii. Choice Filling/Choice Locking
  - iii. Process of Seat Allotmentfor3<sup>rd</sup>/ Mop Up Round.
  - iv. ResultPublicationfor3<sup>rd</sup>/Mop Up Round
  - v. Reporting at the Allotted Ayurveda /Siddha / Unani / Homoeopathy College after 3<sup>rd</sup> / Mop Up Round .It is mandatory for the candidates to take admission on their upgraded seats in 3<sup>rd</sup>/ Mop Up round from Round 1 &2 admitted seats. Such candidates, if not joined the upgraded seats, then they are in-eligible for any further counseling (Central/State/UT/Nominated seat etc.) and their security money will be forfeited.
  - vi. ListofeligibleregisteredcandidatestobesenttoDeemedUniversities/CentralUniversities/NationalInstitutionstobeexhaustedstrictlyinorderofmeritin Stray vacancy Round and Transfer of Non-Reporting & Non Joining Vacant seats of AIQG, AIQGA to State/UT counseling authorities / Colleges.
  - vii. Final Stray Vacancy Round to be conducted by Deemed Universities/Central Universities/ National Institutions for their vacant seats (**There will be no Fresh Registration of Candidates in Final Stray Vacancy Round**)
- 1.14. What does exit with forfeiture mean in 3<sup>rd</sup>/Mop up round of Counseling?  
Ans: Exit with forfeiture means if a candidate allotted a seat in 3<sup>rd</sup>/Mop up round of counseling except candidates upgraded their admitted seats in 3<sup>rd</sup>/ Mop Up round from Round 1 & 2 admitted seats and does not want to join the allotted seat he/she can still exit with forfeiture (losing security amount deposited). Once candidate joined the allotted seat, he / she would not be eligible for resigning / surrender of joined seat.
- 1.15. When will online allotment process for the current year start?  
Ans: Online allotment process will start on date as per counseling schedule available on this website.
- 1.16. Do I have to report to any counseling center for registration or choice filling?  
Ans: No. Online registration and choice filling can be one from place of convenience (including

from home) using internet.

1.17. Do I require any documents to get registered online?

Ans: You will be required to fill up some of the information that you have given on your NEET-2021 application form that you filled and submitted to NTA.

### **IMPORTANT**

**Please keep information that you have furnished on application form confidential, and do not share with anybody as to register for online allotment process and submit choice you need that information. If somebody else uses that information, he/she can misuse your online registration and prevent you from taking part in online allotment process. Keep printout of application form ready for reference with you.**

1.18. What information do I require for online registration?

Ans: Please note that you will be asked to fill some of the information (we are not showing there for security reasons ) that you have given on your application form during online registration for participating in NEET-2021 UG, therefore keep copy of your NEET-2021 UG application form ready for reference.

### **IMPORTANT**

**Please note that on registration window of online allotment process, you have to fill in exactly same spelling, numbers etc. as you have filled in your application form.**

1.19. How do I get password for logging in?

Ans: During the process of online registration, you will generate password as per password policy, which will be shown to you when you register and create password. Candidates are advised to keep the password that they have created, **confidential** to them till the end of the counseling/admission process. You can change the password after creating. **Password is very important for participating in online allotment process.** Sharing of password can result in its misuse by somebody else, leading to even exclusion of genuine candidate from online allotment process.

**Please also remember your password till end of All India Quota admission process; otherwise you will not be able to participate in counseling / admission process.**

1.20. How much time will I be given to join the allotted college?

Ans: Candidates allotted seats will be required to join the allotted college / course within

**stipulated time which is mentioned in counseling schedule.** However, candidates are advised to join as early as possible and not to wait for last day of joining, due to different schedule of holiday (including local holidays) /working hours in various ASU & H Colleges. In some of the colleges/ universities, 2-3 days' time is required to complete admission formalities. Therefore, candidates are advised to contact allotted college immediately after declaration of result of counseling allotment process, to know the details. If candidate fails to join the allotted Ayurveda/Unani/Siddha/Homoeopathy College within stipulated time, then the allotted seat will be cancelled. Please note that under no circumstances date of joining can be extended by the AACCC at individual basis.

1.21. What documents are required at the time of online counseling?

Ans: Since it is online allotment (Online Counseling) process, no documents will be required for participating in online counseling process during Registration and allotment.

1.22. What documents are required at the time of Joining / Reporting in allotted Ayurveda/Siddha/Unani /Homoeopathy College?

Ans: **Original documents (along with self-attested photocopies of documents)** for Admission to undergraduate medical courses for admission to 15% of total seats on All India basis required at the time of joining in allotted Ayurveda/Unani/Siddha/Homoeopathy College are as mentioned below.

- 1 Admit Cards of Exam issued by NTA.**
- 2 Result / Rank letter issued by NTA.**
- 3 Date of Birth Certificate ( if High School Certificate does not bear the same)**
- 4 Class 10<sup>th</sup> Certificate**
- 5 Class 10+2 Certificate**
- 6 Class 10+2 Marks Sheet**
- 7 Eight (8) Passport size photograph same as affixed on the application form.**
- 8 Provisional allotment letter generated on-line.**
- 10 Proof of identity (Aadhar /PAN/Driving License /Passport)**

The Candidate should also bring the following certificate, if applicable:

**a.** SC / ST Certificate issued by the competent authority (in the standard format as specified in the prospectus / information bullet in) and it should be in English or Hindi language. Sub caste should be

clearly mentioned in the certificate. Some of the States insist for English version of Caste Certificate. In case the certificate is in regional language the candidate should carry an Attested translated copy of the certificate in English/Hindi.

b. OBC certificate issued by the competent authority. The sub-caste should tally with the Central List of OBC. The OBC candidates should not belong to Creamy Layer to claim OBC reservation benefit. The OBC certificate must be in the standard format as mentioned in the prospectus / Information Bulletin.

c. Economically Weaker Section (EWS) certificate issued by the competent authority as per the OM No. 20013/01/2018-BC-II dated January 17, 2019 issued by the Ministry of Social Justice and Empowerment and the OM No. 12-4/2019- U1 dated 17.01.2019 as well as the Letters No 35-2/2019-T.S. dated 21.01.2019, 01.02.2019, 04.02.2019 and 15.02.2019 of MHRD Department Of Higher Education regarding implementation of reservation for Economically Weaker Sections (EWS) for admission in Central Educational Institutions.

d. Disability Certificate issued from a duly constituted and authorized Medical Board for 21 Benchmark Disabilities as per the Rights of Persons with Disability Act 2016 (RPwD Act, 2016). No other PwD certificate, issued by any other Authority / Hospital will be entertained.

**Kindly refer Annexure-I & II.**

e. Certificate of 10<sup>th</sup> standard having Tamil as one of the subjects in case of admission in BSMS course or candidate has to study Tamil as subject during the 1<sup>st</sup> professional course.

**(Candidates are advised to see college information, of allotted college for, any other document which may be required by the allotted college) Candidates without original certificates / documents shall not be allowed to take admission in allotted ASU&H College.**

**Candidates who have deposited their original documents with any other Institute /College /University and come for admission with a certificate stating that " their original certificates are deposited with the Institute/ College / University" will not be allowed to take admission in allotted Ayurveda/Siddha/Unani/Homoeopathy College.**

**Kindly note that there will be no reservation for EWS/OBC/ SC/ ST/ PwD candidates in Private Deemed Universities.**

1.23. What are the instructions regarding EWS, OBC, SC, ST and PwD certificates?

Ans:-

1. Please read/see FAQNo.1.22.
2. Candidates are requested to read prospectus and instructions regarding Caste and Person with Disability (PwD) Certificate carefully. In case the candidate fails to produce proper Caste (and PwD , if applicable) certificate at allotted Ayurveda/Unani/Siddha/Homoeopathy College then he/she will not be permitted to join the allotted Ayurveda/Unani/Siddha/Homoeopathy college (allotted seat will be cancelled) and his/her category will be changed, if otherwise eligible for changed category.
3. Range of disabilities included as per “THE RIGHTS OF PERSONS FOR DISABILITIES ACT2016”.

1.24. From where can I obtain Person with Disability (PwD) Certificate?

Ans: The qualified Person with Disability ( PwD )candidates having any of the 21 Benchmark Disabilities as per the RPWD Act,2016 should get themselves examined and certified at one of the under mentioned Disability Assessment Boards, constituted at the four metro-cities. Candidates may refer Annexure-I& II also:

1. Vardhman Mahavir Medical College & Safdarjung Hospital, Ansari Nagar, (Ring Road), New Delhi-11002.
2. All India Institute of Physical Medicine and Rehabilitation, HaziAli, Park, K. Khadya Marg, Mahalaxmi, Mumbai-400034.
3. Institute of Post Graduate Medical Education & Research, 244, Archarya J. C. Bose Marg, Kolkata-20.
- 4.Madras Medical College, Park Town, Chennai-600003.
- 5.Grant Government Medical College, J. J. Hospital Compound, Mumbai, Maharashtra.
6. Goa Medical College, Goa.
- 7.Government Medical College, Thiruvananthapuram, Kerala.
- 8.SMS Medical College, Jaipur, Rajasthan.
9. Govt. Medical College and Hospital, Sector-32, Chandigarh.
- 10.Govt. Medical College, Agartala, State Disability Board, Tripura.

The Person with Disability (PwD) candidates are required to carry their treatment papers related to their disability, including the investigation reports, at the time of reporting to the above mentioned designated institute authorized to issue disability certificate.

1.25. Is it necessary to obtain PwD certificate from above mentioned Centers only?

**Ans: Yes, the certificate issued by any other hospital / board will not be accepted.**

1.26. Is there any restriction for filling up number of choices of Institution (College) (and courses i.e. B.A.M.S./B.S.M.S/B.U.M.S./B.H.M.S) in choice filling form?

Ans: No, you can give as many choices as you wish during online choice filling. However, choices should be in order of candidates' preference. There will be common software for seats of AIQ/ Central Universities/National Institutes Deemed Universities for filling up choices.

1.27. Is it necessary to fill up the choices and lock the choices to get seat allotted? Or I will be allotted seat automatically from left over seats?

Ans:

1. Yes, It is compulsory to fill up the choices. After online registration (registration is compulsory to take part in online allotment process, before the round-1 during specified registration period), you have to fill in choice of Institutions /colleges /courses in order of your preference. Once choice is filled in, it can be modified before locking it. During the choice locking period, it is necessary to lock the choices to get a print of your submitted choices. If candidate does not lock the choice submitted by him/her, it will be automatically locked at 5.00PM of last date of choice locking.

2. If you don't register and fill in choices during registration period, you will not be allotted any seat. Please also note that registration will be available once before allotment of round-1, before starting of round-2 and 3<sup>rd</sup>/Mop up Round.

**Important: Don't wait till the last minute to Register and Lock your choices and to take a printout. Please go through your submitted choices before locking, as once you lock the choices they cannot be modified or changed even if you have made a mistake. It may result in allotment of a seat which you never wanted. (Please note that the choices once locked cannot be unlocked even from AACCC)**

1.28. Is it necessary to join allotted Ayurveda/Unani/Siddha/Homoeopathy College to get chance to participate in next round?

Ans:

1. Candidate is required to join allotted institution/college and complete the admission formalities then only candidate can claim their allotted seat.

2. For Round- 1 as there is Free Exit, candidates can resign from the allotted seat in First Round during prescribed time, if he/ she is not satisfied with the allotted seat and can still participate in Round 2 with original User ID & Password of Round 1.

3. Candidates who are allotted a seat in Round 1 but do not join are also eligible to participate in Round-2, however, the second candidates cannot claim their seat allotted in Round-1.

4. Candidates admitted in Round 1 (applicable on those candidates, who are holding their seats after free exit period) & Round 2 are not allowed to exit and participate in any further counseling. Such candidates are only allowed to upgrade their seats in 3<sup>rd</sup>/Mop-up Round of All India quota seats counseling conducted by AACCC and it is mandatory for such candidates to take admission on their upgraded seats in 3<sup>rd</sup>/ Mop Up round. Such candidates, if not joined the upgraded seats, then they are in-eligible for any further counseling (Central/State/UT/Nominated seat etc.) and their security money will be forfeited.

1.29. What should I do if I want to retain my first round seat which I joined?

Ans. You need not fill any fresh choices for Round 2 and first Round seat will be retained.

1.30. Who are eligible for 2nd Round of allotment?

Ans: Candidates eligible for seat allotment in 2nd round would be from one of the following groups:

1. Group-I: Registered candidates who did not get any seat allotment in the 1st round.
2. Group-II: Registered candidates who have secured seat under reserved quota & whose 1st round of allotted seat got cancelled during the document verification on reporting for admission will be considered for Allotment of seat in the extra round of seat allotment, with changed Category, subject to availability of seat in respective category.
3. Group-III: Candidates who have reported at allotted institute during 1st round of allotment and want to participate in Round-2
4. Group- IV: Candidates who have been allotted a seat but Not Joined.
5. Group V: Candidates who have resigned from the allotted seat of first round.
6. Group VI: NEET-2021 qualified candidates, who have not registered in Round-1 and want to register for Round 2.

1.31. Who are not eligible for 2nd Round of allotment?

Ans: Candidate who has become non eligible due to having inadequate documents as per

Eligibility Criteria.

1.32. What is the procedure for Second round (round2)?

Ans : 2<sup>nd</sup> round of Counseling:

1. Fresh set of seats gets added to the system (seats available during round-1), if any, which is due to latest approvals of Ministry of AYUSH, Government of India (increase in admission capacity of existing Ayurveda/Siddha/Unani/Homoeopathy College/ starting of new Ayurveda/Siddha/Unani/Homoeopathy college). The candidates will be shown all choices (seats available and likely to be available ) which are against vacant, virtual vacancies which are likely to get vacated during up-gradation.

2. The choices of candidates, who have submitted option for participation in the second round during the reporting period for the first round seat allotment, would be initialized (the choices remaining after allotment, submitted before round-1 will stand cancelled ), and candidates are required to submit fresh choices online during the time the window is open for the same. Choices which were filled during 1st round of choice filling will be null & void.

3. All eligible candidates who desire to take part in second round & 3<sup>rd</sup> / Mop up Round of online allotment will have to submit fresh choices during choice submission period and lock the choices during period of locking.

4. There will not be any indicative allotment in Round-2 of allotment, locked choices of the candidates would be processed and result will be published.

5. Those candidates, who do not submit fresh choices for the round-2 counseling, would not be considered.

1.33. Will there be any Mock Counseling and indicative allotment in 2<sup>nd</sup> round & 3<sup>rd</sup> / Mop Up round of allotment?

Ans: There will not be any Mock Counseling and indicative seat allotment in 2<sup>nd</sup> round & 3<sup>rd</sup> / Mop-Up Round of allotment.

1.34. Can a candidate participate in second round without submitting fresh choices (based on choices submitted before round-1)?

Ans: **No**, Fresh choice submission by eligible candidates, as mentioned above is necessary for consideration for seat allotment during round-2. If candidate does not submit fresh choice (s) during choice filling period, the candidate will not be considered for allotment of seat during Round-2 and will retain the already allotted (joined) seat, if any.

1.35. After I join Second Round of Counseling of minimum 15% AIQ can I leave/ Resign to join State

Quota / Private College seat?

Ans: Once you join second round seat from minimum 15% All India Quota, you will not be allowed to vacate from allotted 2nd round seat. However, if you are allotted a seat in Second Round in AIQ, but you have not joined, you can Exit without joining the allotted seat to participate in other counseling.

- 1.36. If I give consent for up-gradation of my choice during first round and if my choice is allotted, is it necessary to join at college allotted during second round? Or in case I change my decision of upgrading choice, can I continue study in college allotted through first round of allotment?

Ans: In case candidate is allotted seat during the second round of allotment process, **the seat allotted during the first round will be automatically cancelled** immediately (and allotted to somebody else) and candidate will have to join the college/seat allotted during second round after obtaining online generated relieving letter from college allotted in Round-1. If a candidate does not join the college / seat allotted during the second round, within stipulated period and candidates, not be Eligible for further Rounds of AACCC counseling either with the existing registration nor new registration.

- 1.37. If I give option to participate in second round at the time of joining college from first round allotment, but later change my decision and want to continue study at already allotted Ayurveda/Siddha/Homoeopathy/Unani College, what is the procedure to avoid change (cancellation) of already allotted college/seat?

Ans: If a candidate does not submit fresh choice(s) during the choice submission period before the second round of counseling, such a candidate will retain the already allotted seat. If candidate is not allotted any seat from the submitted choices during the round-2, then also the candidate will retain her / his earlier allotted seat.

- 1.38. If I forget my password that I have created during the process of registration, how to retrieve it?

Ans: To retrieve the forgotten password, system facilitates the following process: The candidate is required to enter the information that he/she filled at the time of registration and then security question & answer thereon to be entered as given during New Candidate registration process. The above data submitted by candidate will be validated with the registered candidate's database. If the above entries match, then only the candidate would be permitted to enter new password to proceed further.

**IMPORTANT:** Candidates are advised to remember the password, Security question & its chosen answer and also retain their application form printout ready till completion of admission process. It is not possible for AACCC to retrieve such password.

1.39. In case I have Birth Certificate / Caste Certificate/other certificate(s) in regional language will it be acceptable at the time of reporting?

Ans: Certificates issued by the competent authority on standard format, should be in English or Hindi language. Please remember that some of the states insist for certificate in English language only. **Candidates are advised to carry certified (attested) Copy of English version of the original certificate, in case certificate issued is in other than English language, along with original certificate.**

1.40. If there is discrepancy in spelling of name in documents and application form, what do I do?

Ans: If there is discrepancy in spelling of name in documents, candidate must carry proof that the documents belongs to same person, in the form of an affidavit.

1.41. Can I get Information Bulletin of NEET-2021 UG published by NTA for admission to minimum 15% of total seats on all-India basis?

Ans: Copy Of Prospectus information Bulletin is available on NTA website.

1.42. What about condition of Stipend / fees structure / course duration /bond amount /tribal area/other conditions applicable in various Colleges/States.

Ans:Stipend /fee structure/ course duration/ bond amount/ rendering of service in rural /tribal area /other conditions etc. may vary from State to State and Institute to Institute. The allotment made through online allotment process will be firm and final. Therefore, the candidates should well examine these points before opting for a seat at an Ayurveda, Siddha, and Unani& Homoeopathy college. AACCC shall neither be responsible nor shall entertain any case on above grounds, if any. The information received from various participating Ayurveda/Unani/Siddha/Homoeopathy Colleges has been made available on AACCC website under College Information heading. Candidates are advised to visit the website of college/ institution also to check the information. In case they require any additional information, they can contact the college / institution on telephone.

1.43. How and when I had to make the payment?

Ans: After registering for fresh registration, payment page appears automatically. Candidate can

**do online payment by Net Banking / credit card/ debit card only after making the payment as per choice. Only after the successful payment candidate proceed for choice filling.**

1.44. How to use registration and Choice filling form on website?

Ans: Candidates will have to log on to website [www.aacc.gov.in](http://www.aacc.gov.in) to get registered and then fill in choices. Please study counseling scheme and FAQs carefully. It is advised that after going through the list of seats available, a tentative list may be prepared first as per your preference of colleges, before attempting to fill choices on-line. Candidates are advised to read and understand user manual for the candidates carefully before registration.

1.45. Difficulty in login, what may be the problem(s)?

Ans: Please read user manual for the candidates. Follow the instructions about use of browser, use of same spellings, and same format of date (Use digits for day, month and year with-in between) as in application form submitted to NTA. The internet Connection should be uninterrupted. If internet connection interruption takes place, the IP address which is being monitored by the Counseling Software, will change and session expired message will be displayed. In such case, please try to login from other computer having uninterrupted internet connection from which other candidate(s) has logged in successfully, if possible.

1.46. I have difficulty in creating Password, what may be the problem(s)?

Ans: Creation of password should be as per password policy. Please follow the password policy. Please use the internet browser as suggested in user manual, as it is difficult to login from some of the other browsers. While creating password avoid using Caps Lock key, instead of Caps Lock key, use shift key.

1.47. When I try to login for choice filling / submission, it say wrong roll number / password, what may be the problem(s)?

Ans: This can happen if roll number typed is in corrector password typed is incorrect. Password is case sensitive, therefore use password which was created by user exactly same as typed while creating. In case password is forgotten, try to retrieve password by using security question and its answer.

1.48. What are the guidelines for fresh choice filling before second round of online allotment process?

Ans: Please remember that if any seat is allotted (in round-2) from the choice filled in by the candidate before 2<sup>nd</sup> Round of Counseling, **the seat allotted during 1<sup>st</sup> round will be automatically cancelled.** Therefore, the candidates are advised to fill in choice carefully for seats which are of higher preference than the earlier allotted seat. Candidates are not required to

fill up seat which is already allotted to them (already joined), in their choices during Round-2.

1.49. Can I modify my choices during the period of “Exercising of Choices and Locking” (during first round) and “Fresh Choice submission and locking for 2<sup>nd</sup>/3<sup>rd</sup> or Mop up Round”?

Ans: Yes, you can modify, add or delete your choices during this period, before you lock your choices. But once you lock your Choices then you cannot modify. However, there registration (of New Users) is permitted up to specific date as mentioned in Counseling Schedule.

1.50. If I do not lock my choices upto 5.00 PM of the last date of locking, what will happen to my choices?

Ans: The choices submitted and saved by you will be locked by the system at 5.00 PM (as per server time) of the last date of locking.

1.51. How can I get print out of my choices which system has locked?

Ans: After 5.00 PM (as per server time) of last date of locking/ after locking of choices by the system, you will be able to take a printout of your submitted choices, during the first and second round of seat allotment and admission. You will also be able to see your locked choices and able to take a print out of the same at allotted Ayurveda/Siddha/Unani/Homoeopathy College at the time of admission on request.

1.52. If I opt to participate in second round of counseling whether my allotted seat (of first round) will be cancelled?

Ans: In case you are not allotted any seat in the second round, you will retain earlier allotted seat. **However on allotment of a seat in second round, the earlier allotted seat will automatically be cancelled** and allotted to another candidate. Therefore, you are advised to fill in only higher choices or any other choice which you prefer over the earlier allotted seat, for second round.

1.53. If I get an up-graded seat during second round / 3<sup>rd</sup> or Mop up Round, can I join that college directly?

Ans: No, you will have to get online generated relieving letter from the earlier institute/ college (from AACCC software - will be given by the college authority), before you join the next college / institution. Without such relieving letter candidate will not be permitted to join the seat allotted in round-2/3<sup>rd</sup> or Mop up Round. Up-gradation is applicable only those candidates who have joined allotted seat of 1<sup>st</sup> round / 2<sup>nd</sup> Round and submit willingness for up-gradation.

1.54. If I lock my choices and later I want to modify/ edit my choices, is that be possible?

Ans: Once candidate lock the choices it is not possible to unlock the software from AACCC end. Hence, candidate is advised to check all choices before locking.

1.55. What is the procedure for 3<sup>rd</sup> / Mop Up Round Counseling which will be conducted by AACCC for Govt., Govt. Aided, Deemed Universities, Central Universities & National Institutes?

Ans. The net vacant seats due to non-joining, non-reporting of Round 2 will be published in the seat matrix and eligible candidates have to submit fresh choices and the result will be processed as per Choice & Merit. The candidates will be shown all choices (seats available and likely to be available) which are against vacancy, virtual vacancies which are likely to get vacated during up gradation and also during the conversion of seats as per the following algorithm:

S.No.	Conversion Category	Category Converted to
1.	ST(PwD)	ST
2.	SC (PwD)	SC
3.	UR(PwD)	UR
4.	OBC(PwD)	OBC
5.	ST	SC
6.	SC	UR

**Note:** Virtual vacancies are subject to vacancy of the seats and candidates can not claim these seats. Seat will be converted as per aforesaid algorithm, only if the reserved seat is not opted by any candidate of that particular category. UR category candidates cannot claim the reserved seats shown to them as virtual vacancy, if the same seats are opted by the candidate of that particular category.

1.56. Who will be eligible for 3<sup>rd</sup> / Mop up Round for Govt., Govt. Aided, Deemed Universities, and Central Universities & National Institutes?

Ans.

1. Candidates who are registering for the first time.
2. Candidates who have registered but not been allotted a seat in Round I & Round II.
3. All candidates admitted in Round I or Round II and want to upgrade their admitted seats.

1.57. What are the various fees to be paid at the time of registration?

Ans. At the time of registration, candidate has to pay two kinds of fees

1. Non-refundable registration fee [Rs.1000/-ForAIQGovt./Govt.aided/NI/CUUR/Gen-EWS/OBC candidates](#), & [Rs. 500/-For SC/ST/PWD candidates](#)

2. .Rs.5000/- For Deemed Universities

**3. Refundable security money** which will be refunded to candidates after joining the allotted college or if candidate did not get any seat during Counseling to the same account of candidate from which payment had been made.

Rs. 10,000/- For Government / Government Aided colleges/ NI/ CU1.59.1.2.2.Rs. **50,000/-For Deemed Universities.**

1.58. In case candidate had to apply for Government / Government aided / NI/CU and for Deemed Universities should the candidate pay the fee for both?

Ans.No, in such case the candidate has to pay only the higher fee i.e. of Deemed Universities Rs. 5000/- (counseling / registration) plus Rs50,000/ - ( security amount ).

1.59. In what condition security amount will be forfeited?

Ans:-The security fee will be forfeited if the candidate who has been allotted a seat in the 3<sup>rd</sup>/ Mop up Round does not join the respective institution during the 3<sup>rd</sup>/ Mop up round. It is mandatory for the candidates to take admission on their upgraded seats in 3<sup>rd</sup>/ Mop Up round from Round 1 & 2 admitted seats. Such candidates, if not joined the upgraded seats, then they are in-eligible for any further counseling (Central/State/UT/ Nominated seat etc.) and their security money will be forfeited. Also, the security amount will be forfeited in case the candidate gives wrong information at the time of registration on the basis of which a seat may be allotted and later cancelled by the Admission Authorities at the time of reporting.

1.60. What is the schedule for Counseling and Admission to UG Courses for the year 2021?

Ans. As per the schedule uploaded on the Website. ([www.aacc.gov.in](http://www.aacc.gov.in))

1.61. What to do If I by mistake I had opted for Deemed Universities seats when I wanted to opt only for All India Quota (AIQ) Govt./Govt. aided seats. How do I correct it?

Ans. There is a reset initialization option at registration page where candidate can reset the previous filled quota choice and fill the particular again and then proceed for registration. This facility is provided only once. **Reset initialization option will be closed 03 hours prior to the closing time for registration as per Server Time in each round.**

1.62. How many rounds of counseling are for Govt. Govt. aided, Deemed Universities, National Institute and Central Universities?

Ans. There will be three rounds of counseling for Govt., Govt. aided, Deemed Universities, National

Institutes and Central Universities including one mop-up Round followed by transfer of Non-Reporting & Non Joining Vacant seats of AIQG, AIQGA to State/UT counseling authorities / Colleges and forwarding the list of eligible students in order of merit to the concerned Institutes/Universities inc/o Deemed/CU/NI for Stray Vacancy Round (In case of Deemed /CU/NI, list of eligible candidates will be sent ,Govt. of India to Deemed /CU/NI which would be exhausted strictly in terms of merit and in case of Govt. /Govt. aided college, list of in-eligible candidates will be circulated to concerned State/UT authorities).Please see the schedule on the website.

1.63. Whether Upgradation is allowed from 2<sup>nd</sup>round counseling of Govt./Govt. aided / Deemed Universities / Central Universities/National Institutions to 3<sup>rd</sup> / Mop-up Round counseling for Govt. / Govt. aided / Deemed Universities / Central Universities / National Institutions?

Ans... Yes, Up-gradation is allowed once a candidate joins a seat allotted in Round I & II of Govt. /Govt. aided/Deemed Universities/ Central Universities / National Institutions and the candidate will not be allowed to vacate the seat of AIQ. It is mandatory for the candidates to take admission on their upgraded seats in 3<sup>rd</sup> / Mop Up round from Round 1 & 2 admitted seats. Such candidates, if not joined the upgraded seats, then they are in-eligible for any further counseling (Central / State / UT / Nominated seat etc.) and their security money will be forfeited.

1.64. I have registered for Round 1. Should I register again for Round 2 and 3<sup>rd</sup>/ Mop up Round (Govt./Govt.aided/DeemedUniversities/CentralUniversities/NationalInstitutions)?

Ans. No, only those candidates who have not registered in Round I / Round 2 need to register.

1.65. Who is Eligible for Stray Vacancy Round of Deemed Universities /Central Universities National Institutions?

Ans. All Registered Candidates except the following category are eligible for Stray Vacancy Round: -

1. Candidates allotted seats in Round I and II.
2. Candidates who joined the allotted seat in Round I / Round II of AIQ/Deemed/Central Universities/National Institutions.
3. Candidates allotted a seat in 03<sup>rd</sup>/ Mop Up Round.
4. Candidates joined a seat in 03<sup>rd</sup> / Mop Up Round.

1.67. Who are not eligible for Stray Vacancy Round of Deemed Universities / Central Universities / National Institutions?

Ans... Following Candidates are not eligible:-

1. Candidates allotted seats in Round I and II.

2. Candidates who joined the allotted seat in Round I / Round II of AIQ/Deemed/Central Universities/National Institutions.

3. Candidates allotted a seat in 03<sup>rd</sup>/Mop up Round.

4. Candidates joined seat in 03<sup>rd</sup>/Mop up Round.

5. Candidates who have not registered in any of Previous 3 Rounds.

1.68. Will there be any Fresh Registration for Stray Vacancy Round?

Ans. No, there will be no Fresh Registration. The list of registered eligible candidates will be provided by AACCC to concerned Deemed/CU/NI for Stray Vacancy Round.

1.69. Whether I am eligible for State/UT if allotted a seat in 2<sup>nd</sup> Round /3<sup>rd</sup> or Mop up Round?

Ans. If a candidate has been allotted a seat in Round II but not reported at the allotted Institute, he / she can exit **without Forfeiture of Fees** and a candidate has been allotted a seat in 3<sup>rd</sup>/ Mop up Round but not reported at the allotted Institute, he/she can exit with Forfeiture of Fees i.e. the Refundable security amount will be forfeited. However, once the candidate joins a seat allotted in 2<sup>nd</sup>/3<sup>rd</sup>/ Mop up Round, he / she will not be eligible for exiting the seat and not eligible for any further Counseling. The names of such candidates who have joined in 1<sup>st</sup> (holding their seats after Free exit period), 2<sup>nd</sup> and 3<sup>rd</sup> or Mop Up of AIQ of Govt. / Govt. aided colleges (1<sup>st</sup> & 2<sup>nd</sup> Round)/ Deemed Universities / Central Universities / National Institutions will be circulated to all State / UT / other counseling authorities for prohibiting them to participate in any other counseling. It is mandatory for the candidates to take admission on their upgraded seats in 3<sup>rd</sup>/Mop Up round from Round 1 & 2 admitted seats. Such candidates, if not joined the upgraded seats, then they are in-eligible for any further counseling (Central/State/UT/ Nominated seat etc.) and their security money will be forfeited. The names of all such in-eligible candidates will be circulated to all central/ State counseling authorities for prohibiting them to participate in any other counseling.

1.70. Who are eligible for “Exit with Forfeiture” option?

Ans. Candidate who has been allotted a seat in 03<sup>rd</sup>/ Mop up Round but does not report at the college may Exit with Forfeiture. (i.e. the refundable security amount will not be refunded in such a case). Round I joined candidate who has not been Upgraded in Round II may resign his seat allotted in Round 1 within five days of Round 2 Result ( availing Free exit ) announcement

failing which he will be considered as par to f joined candidates for Round 2 and rules will apply accordingly.

**REFUND INFORMATION CLAUSE – As per University norms.**

1.71. When will the Refundable security amount be refunded if I am eligible as per Refund Policy?

Ans. Refund will be initiated only after completion of all rounds of Counseling as per University Norms.

1.72. When and where this Security amount will be refunded?

Ans: Security amount will be refunded only after 20 working days from the date of publication of refund details by AACCC in their web-site **www.aacc.gov.in**

1. The security amount will be refunded to the same account from where the security amount was initially deposited by the candidate. E.g. If the security amount was deposited through Card #1234XXXXXXXX5678, then the refund will go to Card #1234XXXXXXXX5678 only. If the security amount was deposited from account # 123456789012 of State Bank of India IFS Code SBIN0003567 then there fund will go to then the refund will go to # 123456789012 of State Bank of India IFS Code SBIN0003567 only.

2. Hence the candidate should keep their card/bank account active till refund process is completed.

1.73. If the security deposit is remitted through unrelated card / bank account can the candidate request for refund to different card/bank account?

Ans: NO, the security deposit will be refunded only to the account from where the security deposit was initially deposited. The candidates are advised to not to use unrelated card / bank accounts for remitting security deposit. AACCC will not entertain such requests.

1.74. What happens if the candidate, by mistake, makes more than one payment for the same Roll #

Ans: Candidate can approach the Financial Custodian after 15 days of closing of Registration Window. The Financial custodian will refund the excess payment, if any, within 30 days of receipt request from the candidate.

1.75. Do I have to request the Financial Custodian to refund the security amount? What is the schedule for refund of security amount?

Ans: NO. Candidate need not approach the Financial Custodian for refund of security amount.

1. The AACCC will publish the list of candidates who are eligible for the refund of security amount in the website of AACCC [www.aacc.gov.in](http://www.aacc.gov.in) as and when the counseling is completed. (Once all rounds of counseling are completed). The Financial Custodian will complete their fund of

security amount within 20 working days of publishing the eligible list in the AACCC Website.

2. Once the Financial Custodian completes the refund, AACCC will publish their fund details along with refund date & transaction in the website of AACCC [www.aaccc.gov.in](http://www.aaccc.gov.in). There fund will be credited, depending upon the level of digitalization of candidate's bank, to the candidates account between 02 to 15 days from the date of refund by Financial Custodian.

1.76. Can candidate initiate refund proceedings through charge back claim through the card Issuing bank?

Ans: No, Candidates who have been allotted Roll should not initiate refund proceedings through charge back claim through the card issuing bank. If the charge back claim is initiated, the Financial Custodian will not be in a position to initiate direct refund and refund of security amount will be delayed.

1.77. Who is the Financial Custodian?

Ans: All India Institute of Ayurveda, New Delhi, and an autonomous institute under the Ministry of AYUSH are the Financial Custodian. They will, on behalf of AACCC, collect non-refundable Registration Fees and refundable security amount from the candidates and refund the security amount, on the advice of AACCC, to the candidates.

1.78. How to contact the Financial Custodian?

Ans: The Financial Custodian can be contacted through mail "finance-aaccc@aiia.gov.in". The Financial custodian will respond only to the mails through mail id registered in the application form.

⊙ Direct queries to AACCC regarding payment/ refund will not be entertained.

⊙ Financial custodian will entertain only payment and refund related queries

Through [finance - aaccc@aiia.gov.in](mailto:finance-aaccc@aiia.gov.in).

For other than financial related queries, the candidates may contact AACCC through mail [counseling-aaccc@aiia.gov.in](mailto:counseling-aaccc@aiia.gov.in).

1.79. Will AACCC bear the bank charges incurred by the candidate while registering for counseling?

Ans: NO, Bank Charges if any, incurred by the candidate should be borne by the monthly.

1.80. Will the AACCC pay interest in the refundable security amount?

Ans.NO. AACCC will not pay interest on their fundable security amount.

1.81. Can candidate remit the Registration Fee and Security Deposit from NRI Account?

Ans: NO, since AACCC cannot, as per Reserve Bank of India (RBI) Rules, refund security deposit to NRI Account. If the candidate wants to use the funds available in his/ her NRI Account for registering for counseling, he/ she has to first transfer funds from NRI Account to NRO Account and from NRO Account to AACCC. There fund from AACCC will be credited to

NRO Account only.

1.82. If the candidate does not get payment confirmation from payment gateway provider, whom he / she should approach for payment confirmation?

Ans: The candidate should approach the Financial Custodian who will respond within 5 bank working days of closing of Registration window

Disclaimer: Frequently Asked Questions (FAQ's) are only for the guidance purpose. Frequently Asked Questions (FAQ's) are not valid for legal purpose. For any clarification In the FAQ's, candidates are advised to clarify it from AACCC or through AACCC helpline - 011-29870011.